



# **IMPORTANT!!!!**

## **RSSS TROUBLESHOOTING BULLETIN**

**November 18, 2002**

### **\*\*\*BROTHER PRINTER FONT PITCH\*\*\***

**PROBLEM:** "HOW DO I CHANGE THE FONT PITCH TO 17.10 WHICH IS NEEDED FOR PRINTING RSSS REPORTS?"

**SOLUTION:** THE FONT PITCH SETTING CAN EASILY BE CHANGED BY FOLLOWING THESE STEPS FROM THE MENU SYSTEM:

1. PRESS THE + BUTTON 5 TIMES FOR "PRINT MENU"
2. PRESS SET TO ENTER
3. PRESS THE + BUTTON 7 TIMES FOR "HP LASERJET"
4. PRESS SET TO ENTER
5. PRESS THE + BUTTON 1 TIMES UNTIL YOU REACH "FONT PITCH"
6. PRESS SET TO ENTER
7. PRESS THE + BUTTON TO INCREASE THE FONT PITCH TO 17.10.
8. PRESS SET TO SAVE THE NEW SETTING
9. PRESS THE "GO" BUTTON, YOU'RE DONE!

**NOTE:** IF YOU MISS A STEP OR PRESS THE WRONG BUTTON JUST PRESS THE GO BUTTON AND START OVER.