



Tire & Wheel Guide

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Executive Summary

Tire & Wheel Enhancements

The following enhancements have been done to the RSSS system to allow Tire & Wheel businesses to have a competitive advantage in the Tire & Wheel industry. The RSSS program name is listed below with information about the change that was made to the program.

- **GETWDATA** – We have integrated a database with both original equipment manufacturer (OEM) on tires and wheels along with the ability to link the sizes to your idle inventory. This enables you and your stores to utilize your in-stock inventory more efficiently and will enable you to look up different car make and year to find out what tires and wheels are possible on each vehicle. It will give you all of the specifications of the vehicle in question without having to leave the system.
- **LSTBYCAR** – We now give you the ability to list your customers by license plate number. This will allow you and your stores to easily find customers by license plate number for collections purposes.
- **ITEMMNTS** – We added the ITEMW data window when adding or changing a tire and/or wheel model number. This will enable you and your stores to link your idle inventory when adding a new model number without having to exit the ITEMW screen. This feature will be available in Version 12 of our RSSS software and is a step toward an inventory wizard solution.
- **ITEMW** – We have written a program that will allow you to instantly know if you have a certain tire size in stock or if you have to special order it from a distributor. This will enable you and your stores to rent or sell idle inventory on-hand instead of always ordering new merchandise. Also, if you wanted to put a stocking warehouse in an area where you have multiple stores, they could see the inventory available in the warehouse and transfer merchandise to assist you in increasing installation times.
- **MODELW** – We are adding the ability to add default tire and wheel product codes. This will enable you and your stores to use the tire and wheel product codes to automatically link your inventory when adding a new model number. This feature will be available in Version 12 of our RSSS software. In Version 11.5, the Linking Report (ITEMFLCD) will give you the information that you need to manually link the item to the Fitment database.
- **RCUSTOM** – We now collect vehicle information on each customer including car make, model, VIN, license plate, insurance, and lien holder. This will enable you and your stores to always have information on hand about the vehicle that has your merchandise on it in the case of repossession or litigation.
- **RP** – We added the ability to take money without an open agreement. This will enable your stores to take money on a down payment and process this entire special order through the system. Many systems cannot process this type of transaction easily through their systems.

- **PMTS** – The payment screen required a change because you can now take a credit receivable (deposit) for a customer without opening an agreement. The starting agreement/contract date now displays a blank default so when you run the payments report the deposit transactions will show on the report. If you run an on-demand payments report you can see these deposit transactions.
- **RTORECVP** – We now give you the ability to print a customer list on customers without open agreements. This is now a spooler driven report. This will enable you and your stores to see all of the customers that have down payments on a new rental that have not opened up an active rental agreement.
- **SAME AS CASH PAYOFF DISPLAY** – We added user definable days for same as cash payoffs. This will enable you and your stores to offer different promotions such as 90 days same as cash or 120 days. The system will handle the same as cash option until the day after variable day option is over and then it reverts back to regular payoff. This really helps promote cash sales at the store location. We now also display the Same As Cash expiration date.
- **SPECIAL PAYOFF RECEIVABLE AMOUNT DISPLAY** – The payoff screen (F2 function key in RP – Take Payments) has a new display of agreement payoff. If there is a credit receivable involved for this customer, a line will display under the payoff figure that states "Customer has a CREDIT receivable amt of." This is an information line and is not included in the calculation for this agreement payoff. This gives you control of the receivable and eliminates errors in applying the receivable twice. In Version 12, we are looking at placing the tire and wheel payoffs into one payoff screen with the ability to view separately also.
- **CUSTOM LASER FORMS** – RSSS gives you the ability to print out custom forms along with your custom state rental agreement. These forms can include a club program form and several tire and wheel oriented business forms.

Along with our already powerful software solution, our hardware solution will also provide your Tire & Wheel business with many advantages.

- We use the most cutting edge technology and communications to allow the software to work for you in the most cost effective manner.
- Our exclusive "on-line" communications actually gives you real-time information updated live on your stores as well as your corporate office.
- Allows for unlimited growth of your business whether you have one location or a hundred.

Chapter 1 – Best Practices for Setting Up Model Numbers in the ITEMMENTS Program

When you add or change a tire or wheel item from your RSSS inventory system, you need to take into account some type of numbering scheme for the model number and enter the first and second description a certain way so that you can have consistency across the board from the Fitment database to the RSSS system. One of the ways you can set up model numbers is explained below and this best practice maximizes your use of your tire and wheel data within the RSSS system.

Here is a little background on the RSSS model number. The RSSS model number was designed and consists of a 2-digit product code, a 3-digit manufacturer code followed by the manufacturer's actual model number. For example, AC identifies the item as an air conditioner and AMA identifies it as Amana followed by the actual manufacturer's model number for this item: ACAMAAC05080MID. ET stands for entertainment television followed by ZEN for Zenith followed by the actual manufacturer's model number: ETZENLG26LC2D

When you initially setup your tire and wheel item model numbering scheme, it is recommended you set up your model numbers a slightly different way than the traditional RTO model numbers are set up. For instance, tire and wheel information has special characters and letters that can be used in the model number. It is a good idea to strip out these letters and special characters from the tire or wheel information and enter just the numbers associated with that tire or wheel in the first description of the item. It is recommended that the second description be the manufacturer and possibly the tire or wheel name that is associated with the item so the RSSS data can be linked to the Fitment database.

Now let's move on to tire and wheel best practices for defining your tire and wheel inventory. The screens you will see in this section are from the Model Number Maintenance – ITEMMENTS program. To get into this program, you can press the F10 key and at the prompt "Input the module that you would like to execute:" (which is referred to as the command line prompt), type in ITEMMENTS or select the Model Number Maintenance option off of your Inventory Menu.

Tire Model Numbers

Below is an example of a tire model number. The first letter is T for tire. The second position is a number 0-9 representing the last digit in the tire size of 11, 12, 13, 14, 15, 16, 17, 18, 19, 20 inches. This number also represents the last digit for tire sizes of 21, 22, 23, 24, 25, 26 inches. For example: a T4 is a 14 inch tire or 24 inch tire; however, if you want to create a different code for anything over 20 inches you could use an S instead of a T or a different letter. See Figure 1-1. Most important information on tires is size and brand.

Model Number Change		04/09/07	
UPC Code:	T2DUN036912	Commission Code:	2
Model Number:	2853022	Vendor Number:	10
Description:	DUNLOP	Discontinued Indr:	N
First Received:		Serialized:	T
Average Cost:	0.00	Reg Price:	0.00
Sale Price:	0.00	MOP:	0.00
List Price:	0.00	# Months For Dep:	8
Misc Cost Usage:	1 Percent:	Qty On Hand:	8
Taxable:	Y Tax %:	Use Profit Center:	Y
Equivalent:	0.00	Movie Inv Type:	N RTR: N
Sales Spiff:	0.00	RTO Spiff:	0.00
RTR Monthly Prc:	0.00	RTO Monthly Terms:	12
Total Monthly Prc:	1,021.00	RTO Weekly Terms:	52
Total Weekly Prc:	1,021.00	Quantity On Order:	0
Cube Size:		Date Order Due In:	
Days Out of Stock:	N	Furn Style:	
No Sale Discounts:		Unit Weight:	
G1 Account Nbrs:			

Key in or scan the UPC code or press return

F5-Help F7-Warranty F8-Prev F10-Exit

Figure 1- 1 Tire Model Number Product Code

The third through fifth letters are abbreviated for the brand name of the tire. Usually the first three letters are used to identify the manufacturer's brand name. See Figure 1-2.

Model Number Change		04/09/07	
UPC Code:	T2DUN036912	Commission Code:	2
Model Number:	2853022	Vendor Number:	10
Description:	DUNLOP	Discontinued Indr:	N
First Received:		Serialized:	T
Average Cost:	0.00	Reg Price:	0.00
Sale Price:	0.00	MOP:	0.00
List Price:	0.00	Months For Dep:	8
Misc Cost Usage:	1 Percent:	Qty On Hand:	8
Taxable:	Y Tax %:	Profit Center:	Y
Equivalent:	0.00	Movie Inv Type:	N RTR: N
Sales Spiff:	0.00	RTO Spiff:	0.00
RTR Monthly Prc:	0.00	RTO Monthly Terms:	12
Total Monthly Prc:	1,021.00	RTO Weekly Terms:	52
Total Weekly Prc:	1,021.00	Quantity On Order:	0
Cube Size:		Date Order Due In:	
Days Out of Stock:	N	Furn Style:	
No Sale Discounts:		Unit Weight:	
G1 Account Nbrs:			

Key in or scan the UPC code or press return

F5-Help F7-Warranty F8-Prev F10-Exit

Figure 1- 2 Tire Model Number Manufacturer Code

The rest of the model number can be made up of the manufacturer number which is usually up to 9 to 10 digits.

If you use your own model number code scheme you may run into a problem with having no added reporting benefit. For example, if you had to order a tire to match this set because one of the tires came in damaged, it is helpful to have the manufacturer number part number to reorder the tire needed. See Figure 1-3.

Model Number Change		04/09/07	
UPC Code:		Commission Code:	2
Model Number:	T2DUN036912	Vendor Number:	10
Description:	2853022	Discontinued Indr:	N
	DUNLOP	Serialized:	T
First Received:		Reg Price:	010.00
Average Cost:	005.000	MOP:	0.00
Sale Price:	010.000	Months For Dep:	
List Price:	0.00	Qty On Hand:	8
Misc Cost Usage: 1	Percent:	Use Profit Center:	Y
Taxable:	Y Tax %:	Movie Inv Type:	N
Equivalent:	0.00	RTO Spiff:	0.00
Sales Spiff:	00.00	RTO Monthly Terms:	12
RTR Monthly Prc:	00.00	RTO Weekly Terms:	52
Total Monthly Prc:	1,000.00	Quantity On Order:	0
Total Weekly Prc:	1,000.00		
Cube Size:	Nbr of Pcs:	Date Order Due In:	
Days Out of Stock:	Furn Style:	Unit Weight:	
No Sale Discounts:			
G1 Account Nbrs:			
Key in or scan the UPC code or press return			
F5-Help		F7-Warranty	
F8-Prev		F10-Exit	

Figure 1- 3 Tire Model Number Manufacturer's Model Number

When you are setting up model item information, the first description has to be size and bolt patterns. The second description tells you what brand of tire it is. This has to be done this way so that you can tie it to the Fitment database.

The Fitment database ties to the second description off of the RSSS inventory item. When you look up a tire or wheel in the Fitment database, you will be looking at the style of the wheel or the brand of the tire and what you have available for a particular car make or model.

First Description of the Tire Item

The first description of the tire item are the numbers identifying the tire size information, for example, P285/30R22 entered without any letters or special characters in the first description field is seen in Figure 1-4.

Model Number Change		04/09/07	
UPC Code:		Commission Code:	2
Model Number:	T2DUN036912	Vendor Number:	10
Description:	2853022	Discontinued Indr:	N
	DUNLOP	Serialized:	T
First Received:		Reg Price:	010.00
Average Cost:	005.000	MOP:	0.00
Sale Price:	010.000	# Months For Dep:	
List Price:	0.00	Qty On Hand:	8
Misc Cost Usage: 1	Percent:	Use Profit Center:	Y
Taxable:	Y Tax %:	Movie Inv Type:	N
Equivalent:	0.00	RTO Spiff:	0.00
Sales Spiff:	00.00	RTO Monthly Terms:	12
RTR Monthly Prc:	00.00	RTO Weekly Terms:	52
Total Monthly Prc:	1,000.00	Quantity On Order:	0
Total Weekly Prc:	1,000.00		
Cube Size:	Nbr of Pcs:	Date Order Due In:	
Days Out of Stock:	Furn Style:	Unit Weight:	
No Sale Discounts:			
G1 Account Nbrs:			
Key in or scan the UPC code or press return			
F5-Help		F7-Warranty	
F8-Prev		F10-Exit	

Figure 1- 4 First Description of the Tire Item

Second Description of the Tire Item

The second description of the tire item is the brand of the tire. See Figure 1-5.

Model Number Change		04/09/07	
UPC Code:			
Model Number: T2DUN036912		Commission Code: 2	
Description: 2853022		Vendor Number: 10	
DUNLOP		Discontinued Indr: N	
First Received:		Serialized: T	
Average Cost: 000.000		Reg Price: 010.000	
Sale Price: 010.000		MOP: 0.00	
List Price: 0.00		# Months For Dep: 8	
Misc Cost Usage: 1 Percent:		Qty On Hand: 8	
Taxable: Y Tax %: 0.00		Use Profit Center: Y	
Equivalent:		Movie Inv Type: N RTR: N	
Sales Spiff: 0.00		RTO Spiff: 0.00	
RTR Monthly Prc: 50.00		RTO Monthly Terms: 12	
Total Monthly Prc: 1,000.00		RTO Weekly Terms: 52	
Total Weekly Prc: 1,000.00		Quantity On Order: 0	
Cube Size:		Date Order Due In:	
Days Out of Stock:		Unit Weight:	
No Sale Discounts: N			
G1 Account Nbrs:			
Key in or scan the UPC code or press return			
F5-Help		F7-Warranty	
F8-Prev		F10-Exit	

Figure 1- 5 Second Description of the Tire Item

Wheel Model Numbers

Below is an example of a wheel model number. The first letter is W for wheel. The second position is a letter representing the finish of the wheel. See Figure 1-6.

Model Number Change		04/09/07	
UPC Code:			
Model Number: WCPK33328531		Commission Code: 2	
Description: 20X8.5X5X4.25		Vendor Number: 255	
ENKEI KAPONE		Discontinued Indr: N	
First Received:		Serialized: T	
Average Cost: 000.000		Reg Price: 120.000	
Sale Price: 120.000		MOP: 0.00	
List Price: 0.00		# Months For Dep: 8	
Misc Cost Usage: 1 Percent: 0.00		Qty On Hand: 8	
Taxable: Y Tax %: 0.00		Use Profit Center: Y	
Equivalent:		Movie Inv Type: N RTR: N	
Sales Spiff: 0.00		RTO Spiff: 0.00	
RTR Monthly Prc: 00.00		RTO Monthly Terms: 15	
Total Monthly Prc: 1,250.00		RTO Weekly Terms: 65	
Total Weekly Prc: 1,250.00		Quantity On Order: 0	
Cube Size:		Date Order Due In:	
Days Out of Stock:		Unit Weight:	
No Sale Discounts: N			
G1 Account Nbrs:			
Key in or scan the UPC code or press return			
F5-Help		F7-Warranty	
F8-Prev		F10-Exit	

Figure 1- 6 Wheel Model Number Product Code

The third through fifth letters are abbreviated for the brand/style name of the wheel. See Figure 1-7.

Model Number Change		04/09/07
UPC Code:	1	
Model Number:	WCENK33328531	Commission Code: 2
Description:	20X8.5X5X4.25	Vendor Number: 255
	ENKEI KAPONE	Discontinued Indr: N
First Received:		Serialized: T
Average Cost:	0.00	Reg Price: 120.00
Sale Price:	0.00	MOP: 0.00
List Price:	0.00	Months For Dep: 8
Misc Cost Usage: 1 Percent:	0.00	Qty On Hand: 8
Taxable:	Y	Profit Center: Y
Equivalent:		Movie Inv Type: N
Sales Spiff:	0.00	RTR: N
RTR Monthly Prc:	0.00	RTO Spiff: 0.00
Total Monthly Prc:	0.00	RTO Monthly Terms: 15
Total Weekly Prc:	0.00	RTO Weekly Terms: 65
Cube Size:		Quantity On Order: 0
Days Out of Stock:	N	Date Order Due In:
No Sale Discounts:		Unit Weight:
G1 Account Nbrs:		
Key in or scan the UPC code or press return		
<div>F5-Help</div> <div>F7-Warranty</div> <div>F8-Prev</div> <div>F10-Exit</div>		

ENK means the abbreviation for Enkei. Enkei is the brand name.

Figure 1- 7 Wheel Model Number Manufacturer Code

The correct capacity, rim width, type of wheel, offset, bolt pattern and diameter all must be considered when selecting a replacement or custom wheel. The most important things when it comes to wheels in the tire & wheel rent to own business are sizes, finishes and bolt codes. Manufacturer's part number is important too for exact fitment information. Stock levels can be based on the size, finish and bolt codes. Finish is important to wheels which is why it is best to make it the second position letter in your model number.

The rest of the model number can be made up of the manufacturer number which is usually up to 9 to 10 digits. See Figure 1-8. Please note that the vendor will require fitment information if you have to send the wheel back for some reason. So it is helpful to have the manufacturer's number to be placed in the model number scheme.

Model Number Change		04/09/07
UPC Code:	1	
Model Number:	WCENK33328531	Commission Code: 2
Description:	20X8.5X5X4.25	Vendor Number: 255
	ENKEI KAPONE	Discontinued Indr: N
First Received:		Serialized: T
Average Cost:	0.00	Reg Price: 120.00
Sale Price:	0.00	MOP: 0.00
List Price:	0.00	# Months For Dep: 8
Misc Cost Usage: 1 Percent:	0.00	Qty On Hand: 8
Taxable:	Y	Use Profit Center: Y
Equivalent:		Movie Inv Type: N
Sales Spiff:	0.00	RTR: N
RTR Monthly Prc:	0.00	RTO Spiff: 0.00
Total Monthly Prc:	0.00	RTO Monthly Terms: 15
Total Weekly Prc:	0.00	RTO Weekly Terms: 65
Cube Size:		Quantity On Order: 0
Days Out of Stock:	N	Date Order Due In:
No Sale Discounts:		Unit Weight:
G1 Account Nbrs:		
Key in or scan the UPC code or press return		
<div>F5-Help</div> <div>F7-Warranty</div> <div>F8-Prev</div> <div>F10-Exit</div>		

Manufacturer's number.

Figure 1- 8 Wheel Model Number Manufacturer's Model/Part Number

First Description of the Wheel Item

The first description for the wheel item should be the wheel size. The wheel sizes are determined by three measurements-rim diameters, rim width and bolt pattern. In Figure 1-9, the wheel diameter is 22 inches and has a rim width of 9.5 inches with a bolt pattern of 6X139.7 millimeters. There are 25.4 millimeters in an inch. 139.7 divided by 25.4 gives you 5.5 inches. Therefore, the bolt pattern may be identified as 6X5.5 inches or as seen here as 6X139.7MM.

Model Number Change		04/09/07	
UPC Code:		Commission Code:	2
Model Number:	WCENKIOVE91022983	Vendor Number:	189
Description:	22X9.5X6X139.7MM	Discontinued Indr:	N
	ENKIE VENTOSO 22"	Serialized:	T
First Received:		Reg Price:	1,850.000
Average Cost:	625.000	MOP:	0.00
Sale Price:	1,200.000	Months For Dep:	
List Price:	0.00	Qty On Hand:	4
Misc Cost Usage: 1	Percent: 0.00	Use Profit Center:	Y
Taxable:	Y Tax %: 0.00	Movie Inv Type:	N RTR: N
Equivalent:		RTO Spiff:	0.00
Sales Spiff:	0.00	RTO Monthly Terms:	15
RTR Monthly Prc:	104.17	RTO Weekly Terms:	65
Total Monthly Prc:	2,640.75	Quantity On Order:	0
Total Weekly Prc:	2,640.75	Wkly:	05.05
Cube Size:		Nbr of Pcs:	0
Days Out of Stock:		Furn Style:	
No Sale Discounts:	N	Date Order Due In:	
GI Account Nbrs:		Unit Weight:	
Key in or scan the UPC code or press return			
F5-Help		F7-Warranty	
F8-Prev		F10-Exit	

Figure 1- 9 First Description of the Wheel Item

Second Description of the Wheel Item

The second description of the wheel identifies the brand. It also may include a style name. See Figure 1-10.

Model Number Change		04/09/07	
UPC Code:		Commission Code:	2
Model Number:	WCENKIOVE91022983	Vendor Number:	189
Description:	22X9.5X6X139.7MM	Discontinued Indr:	N
	ENKIE VENTOSO 22"	Serialized:	T
First Received:		Reg Price:	1,850.000
Average Cost:	625.000	MOP:	0.00
Sale Price:	1,200.000	Months For Dep:	
List Price:	0.00	Qty On Hand:	4
Misc Cost Usage: 1	Percent: 0.00	Use Profit Center:	Y
Taxable:	Y Tax %: 0.00	Movie Inv Type:	N RTR: N
Equivalent:		RTO Spiff:	0.00
Sales Spiff:	0.00	RTO Monthly Terms:	15
RTR Monthly Prc:	104.17	RTO Weekly Terms:	65
Total Monthly Prc:	2,640.75	Quantity On Order:	0
Total Weekly Prc:	2,640.75	Wkly:	05.05
Cube Size:		Nbr of Pcs:	0
Days Out of Stock:		Furn Style:	
No Sale Discounts:	N	Date Order Due In:	
GI Account Nbrs:		Unit Weight:	
Key in or scan the UPC code or press return			
F5-Help		F7-Warranty	
F8-Prev		F10-Exit	

Figure 1- 10 Second Description of the Wheel Item

As you can see, it is important to set up your model numbers in a numbering scheme that will make it easier for not only the system but also for your business. Experienced Tire & Wheel businesses that RSSS deals with lay out a plan and develop their model numbers based on how they are going to run their Tire & Wheel business. Some questions to ask might be:

- Are you running a traditional rent-to-own business already?
- How are you going to bring the tire and wheel business into your grand scheme of things with your businesses?
- Are you going to have a warehouse?
- Are you going to order on demand and not have inventory on site?
- Are you going to keep a small inventory in your store?
- How are you going to handle special order tire & wheel items?
- Are you going to run Same As Cash promotions?

Chapter 2 - Tire & Wheel Linking Report - ITEMFLCD

The Linking Report gives you a list of model numbers that have NOT been linked between the RSSS system (the ITEMW program) and the Fitment database (The GETWDATA program). It is a good practice when you are adding a model number, to add the model number and then link the item to the Fitment database right away using the ITEMW program. If you are entering inventory off a purchase order or are adding several items at a time, you can add them in Model Number Maintenance (the ITEMMENTS program), then run this link report and use it to assist you in using the ITEMW program to link all the items to the Fitment database.

To run this report, press the F10 key and at the command line prompt type in ITEMFLCD. The next screen you will see appears in Figure 2-1.



Change Dates: 2/01/07 Thru: 2/16/07

Any Changes: Y

Figure 2- 1 Linking Report in ITEMFLCD Date Screen

Enter the date range that you added, changed or deleted tire and wheel data on and press the F9 key. To get an all-inclusive report, just leave the first date blank. At the "Any Changes" prompt enter an N to run the report. See Figure 2-2.

Model Number	Last Changed Date	First Received Date
T2KUM85175	2/12/07	
T4BAB116000014	2/13/07	
T4STC075000047	2/15/07	
T5BAB116000023	2/13/07	
T5DUN118024256	2/13/07	
T6UNR130556560	2/15/07	
WCBRA510208505	2/13/07	
WCCAB11322912	2/12/07	
WCDIP0422984C	2/12/07	
WCHEL8888704242	2/12/07	
WCPOL800SD5110	2/13/07	
WCSTA707MN5L15C87	2/13/07	
WWRUF281KL5F40L73	2/13/07	

Figure 2- 2 Linking Report

This report displays the items (that you added in Model Number Maintenance, the ITEMMENTS program) that you will need to go in and link for the Get Wheel Data Fitment database program. You need to go back into the ITEMWTW program and update the tire size or wheel size to link this to the Fitment database for availability.

Refer to Chapter 3 – Tire & Wheel Data Maintenance (ITEMWTW) for updating the tire size or wheel size to establish the link.

Refer to Chapter 4 – Get Wheel Data (GETWDATA) for managing data in the Fitment database.

Chapter 3 - Tire & Wheel Data Maintenance - ITEM TW Program

The Tire and Wheel Data Maintenance Program is used to maintain Tire & Wheel data with your model numbers. You will need to change and/or add the tire & wheel information details for the model numbers in Tire and Wheel Data Maintenance (ITEMTW). This information will populate into the Fitment database from this program.

To get into Tire and Wheel Data Maintenance, at any menu screen within the RSSS system, press the F10 key and at the command line prompt type in ITEM TW and press the ENTER key. See Figure 3-1.

The screenshot shows a terminal window titled "RTO Store Menu". The header bar contains "1 TW 11.5 DATA" and the date/time "10/28/05 4:04 pm". The main area lists the following functions and their corresponding codes:

Clock In & Out	T
On-Screen Collections	TICKDUE
Take Payments	RP
TAke Payments On Closed Agrmnts	CRP
CHange An Agreement	RTOCSMNT
CLOse An Agreement	RTOCLOSE
Inquire On Closed Agreements	CLOSEINQ
ChaNge Customer/Add References	RCUSTOMNT
InVentory Functions	INVFUNC
Post Bank Deposit/Petty Cash	SUMEODS
PoSt/Refund A Retail Sale	SALE
Reports	MENUR2R

Below the list, it says "You have mail!". At the bottom, there is a command prompt: "Input the module that you would like to execute:". A callout box with the text "Type ITEM TW here" has an arrow pointing to the command prompt area, which is also circled.

Figure 3- 1 RTO Store Menu Screen command prompt

You can pull up the item data using the Start Key. There are several ways you can pull up the data. See Figure 3-2.

Tire and Wheel Data Maintenance		10/28/05
Start Key: <input type="text"/>		
F4-Start By Desc	F8-Prev	F10-Exit

Figure 3- 2 Tire and Wheel Data Maintenance Screen

START KEY Enter a model number or partial model number and press the ENTER key. In Figure 3-3 we will look up the model number using a partial model number.

Tire and Wheel Data Maintenance		02/26/07
Start Key: T5BAB		
Model Number <input checked="" type="checkbox"/> T5BAB116000023 T5BFG10011701 T5BFG100446555 T5BFG100446557 T5BFG100447451 T5BFG100452550 T5BFG100452557 T5BFG100455555 T5BFG100462355 T5BFG100515362 T5BFG100515373 T5BFG100517342 T5BFG100517436 T5BFG100519233 T5BFG100519362 T5BFG100519436	<div> Desc: 2357515 BAB Wheel Data Bolt Pattern: Offset: Diameter: Width: Finish: Style: Tire Data Tire Size: 2357515 Style: </div>	
F1-Forward	F2-Back	F3-Change F8-Prev F10-Exit

Figure 3- 3 Tire and Wheel Data Maintenance Screen F4 pressed

Use the arrow key(s) to move up and down to highlight the model number you want to select. Once the item you want to select is highlighted, press the ENTER key.

If the item is there and is missing data, it may be necessary to add the missing data. To change data within the window (displaying that particular model number that is highlighted) press the F3-Change key, seen in Figure 3-3. Your cursor will move into the window at the Bolt Pattern input field. See Figure 3-4. Make any additions or changes necessary to the data and press the F9 key to update the record.

Tire and Wheel Data Maintenance		04/10/07
Start Key: T5BAB-----		
Model Number		
T5BAB116000023		
T5BFG10011701		
T5BFG100446555		
T5BFG100446557		
T5BFG100447451		
T5BFG100452550		
T5BFG100452557		
T5BFG100455555		
T5BFG100462355		
T5BFG100515362		
T5BFG100515373		
T5BFG100517342		
T5BFG100517380		
T5BFG100517436		
T5BFG100519233		
T5BFG100519362		
Number of wheel studs or lug holes - Diameter of the bolt circle		
<div> <div> Desc: 2357515 BAB </div> <div> Wheel Data </div> </div>		
Bolt Pattern:		
Offset:		
Diameter:		Width:
Finish:		
Style:		
Tire Data		
Tire Size: 2357515		
Style:		
<div> F8-Backout F9-Update Record F10-Exit ENTER-Next Field </div>		

Figure 3- 4 Tire and Wheel Data Maintenance Screen ENTER pressed

Press the F8 key twice to return to a menu when you are done.

Chapter 4 - Get Wheel Data - GETWDATA Program

The Get Wheel Data Tire & Wheel Maintenance Program is used to maintain your tire & wheel data in the Fitment database (provided by Pearl Communications). Get Wheel Data can also be used for checking availability against your RSSS tire & wheel inventory (looking at the ITEMW inventory).

You can add, change and delete tire & wheel data within this program.

To get into Tire & Wheel Maintenance, at any menu screen within the RSSS system, press the F10 key and at the command line prompt type in GETWDATA. See Figure 4-1.

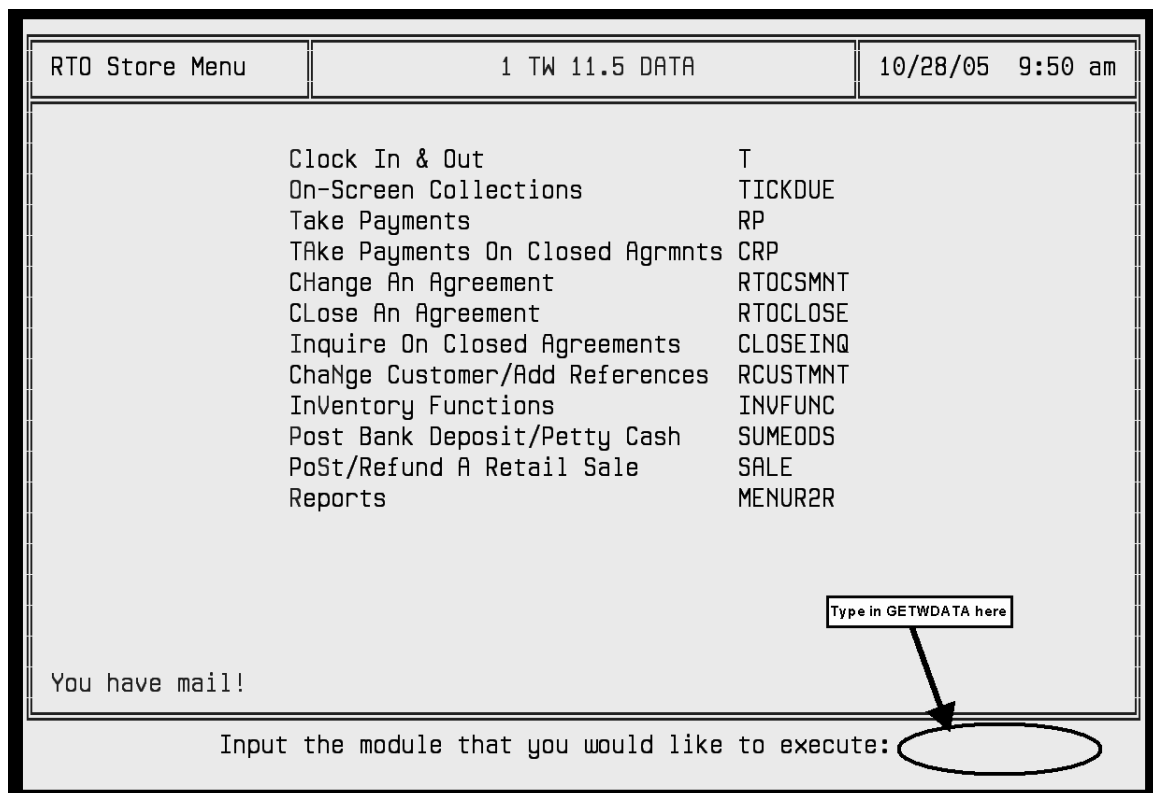


Figure 4- 1 RTO Store Menu Screen command prompt

In Figure 4-2, you have three options to select tire & wheel data with or just press ENTER and get a list to page through.

```
Tire and Wheel Data Maint

Manufacturer of car: 
Model Year: 
Model:

Enter the car manufacturer or leave blank for all
```

Figure 4- 2 Tire and Wheel Data Maintenance Screen

Below are the explanations for the fields on the screen displayed in Figure 4-2:

MANUFACTURER OF CAR Enter the car manufacturer to narrow the search or leave blank. Press ENTER.

MODEL YEAR Enter the year of the car model to narrow the search or leave blank and press ENTER.

MODEL Enter the model of the car to narrow the search or leave blank. Press ENTER.

See example of entering data on this screen in Figure 4-3. Press ENTER once your data is entered or leave the fields blank and press the ENTER key to search through the items in the Fitment database.

Tire and Wheel Data Maint

Manufacturer of car:
 Model Year:
 Model: CHEVY BLAZER

Enter a starting car model

Figure 4- 3 Tire and Wheel Data Maintenance Screen example search

Within the selection window in Figure 4-4, use the F1-Forward and F2-Back keys to page forward and back through the tire and wheel choices. Use the arrow key(s) to move up and down the items listed.

Tire and Wheel Data Maint

CHEVY BLAZER	4X2 2 DR.	1995 CHEVY	00
CHEVY BLAZER	4X2 2 DR.	1997 CHEVY	00
CHEVY BLAZER	4X2 2 DR.	1998 CHEVY	00
CHEVY BLAZER	4X2 2 DR.	1999 CHEVY	00
CHEVY BLAZER	4X2 2 DR.	2000 CHEVY	00
CHEVY BLAZER	4X2 2 DR. W/TOURING SUSPENSION	1995 CHEVY	00
CHEVY BLAZER	4X2 2 DR. W/TOURING SUSPENSION	1996 CHEVY	00
CHEVY BLAZER	4X2 2 DR. W/TOURING SUSPENSION	1997 CHEVY	00
CHEVY BLAZER	4X2 2 DR. W/TOURING SUSPENSION	1998 CHEVY	00
CHEVY BLAZER	4X2 2 DR. W/TOURING SUSPENSION	1999 CHEVY	00
CHEVY BLAZER	4X2 2 DR. W/TOURING SUSPENSION	2000 CHEVY	00
CHEVY BLAZER	4X2 4 DR.	1996 CHEVY	00
CHEVY BLAZER	4X2 4 DR.	1997 CHEVY	00
CHEVY BLAZER	4X2 4 DR.	1998 CHEVY	00
CHEVY BLAZER	4X2 4 DR.	2000 CHEVY	00

F1-Forward F2-Back F3-Delete F6-Add ENTER-Select

Figure 4- 4 Tire and Wheel Data Maintenance Screen example search results

Note: If the tire & wheel information is not found, the new tire & wheel data may be added from within the selection window by pressing the F6-Add key as seen in Figure 4-4 and entering in the new tire & wheel information. See Figure 4-5 for the add screen with explanations of the fields on that screen.

Tire/Wheel Data Add			
Model: <input type="text"/>			
Model Option: <input type="text"/>			
Make: <input type="text"/>		Year: <input type="text"/>	Seq: 00
Tire 1:	Inflation Front/Rear:	0 / 0	Width: 1
Tire 2:	Inflation Front/Rear:	0 / 0	Width:
Tire 3:	Inflation Front/Rear:	0 / 0	Width:
Tire 4:	Inflation Front/Rear:	6288 / 6288	Width:
Tire 5:	Inflation Front/Rear:	6288 / 6288	Width:
Bolt Pattern:		Offset:	
Wheel Diameter:	62.88	Wheel Width 1/2:	
Weight 1:	0	Wheel Base 1:	0.00
Weight 2:	0	Wheel Base 2:	0.00
Torque 1:			
Torque 2:			
Fitment Notes:			
Model number of the car			
F8-Prev		F10-Exit	

Figure 4- 5 Tire and Wheel Data Add Screen

Explanation of Tire & Wheel data fields:

MODEL Enter the model number of the car.

MODEL OPTION Enter the option for the model of the car.

MAKE Enter the manufacturer of the car.

YEAR Enter the car model year.

SEQ Enter the sequence number for this car (usually zero unless more than one entry for this car).

TIRE 1 Enter tire size 1.

INFLATION FRONT/REAR Enter front tire inflation and rear tire inflation.

WIDTH Wheel width for tire 1.

TIRE 2 +SIZE Enter tire size 2. Enter tire 2 plus size.

TIRE 3 **+SIZE** Enter tire size 3. Enter tire 3 plus size.

TIRE 4 **+SIZE** Enter tire size 4. Enter tire 4 plus size.

TIRE 5 **+SIZE** Enter tire size 5. Enter tire 5 plus size.

TIRE 6 **+SIZE** Enter tire size 6. Enter tire 6 plus size.

TIRE 7 **+SIZE** Enter tire size 7. Enter tire 7 plus size.

TIRE 8 **+SIZE** Enter tire size 8. Enter tire 8 plus size.

TIRE 9 **+SIZE** Enter tire size 9. Enter tire 9 plus size.

TIRE 10 **+SIZE** Enter tire size 10. Enter tire 10 plus size.

BOLT PATTERN Enter the bolt pattern.

OFFSET Enter the offset which is the measurement from the centerline of the wheel to the mounting surface standardized by FWD (front wheel drive), MED (medium offset), RWD (rear wheel drive) REV (reverse offset), HPO (high positive offset).

WHEEL DIAMETER Enter the wheel diameter.(

WHEEL WIDTH 1/2 Enter the wheel width 1.

WEIGHT 1 Enter weight 1.

WHEEL BASE 1 Enter wheel base 1.

WEIGHT 2 Enter weight 2.

WHEEL BASE 2 Enter wheel base 2.

TORQUE 1 Enter torque 1.

TORQUE 2 Enter torque 2.

FITMENT NOTES Enter special fitment notes for this car.

Press the F9 key when you are done and then press the ENTER key to accept the default of N for "Any Changes."

If you find the item you want information on, highlight your choice and press the ENTER key. See Figure 4-6.

Tire/Wheel Data Change

Model: CHEVY BLAZER
 Model Option: 4X2 2 DR.
 Make: CHEVY TRUCKS Year: 1995 Seq: 00

Tire 1: P205/75R15 S Inflation Front/Rear: 35 / 35 Width: 1
 Tire 2: Inflation Front/Rear: 0 / 0 Width:
 Tire 3: Inflation Front/Rear: 0 / 0 Width:
 Tire 4: Inflation Front/Rear: 0 / 0 Width:
 Tire 5: Inflation Front/Rear: 0 / 0 Width:

Bolt Pattern: 5-120.7MM Offset:
 Wheel Diameter: 15.00 Wheel Width 1/2: 7 6
 Weight 1: 4450 Wheel Base 1: 100.50
 Weight 2: 0 Wheel Base 2: 0.00
 Torque 1: 95
 Torque 2:

Fitment Notes:
 Tire size 2 (F1 to check availability; F2 to list available model numbers)

F8-Prev F10-Exit

Figure 4- 6 Tire and Wheel Data Change Screen example

Once you have the information you need, press the F8 key to back out of the screens to a menu when you are done.

Tire/Wheel Data Change

Available Inventory for Tire Size:

SERIAL	NBR	STYLE	DESC	S	LOC	PRICE	#WEEKS
1072385		STATUS	"LORD"	N	100	██████	65
1056635		EDGE	SYKIK	N	100	██████	65
1050477		RUFF	148HB	R	100	██████	41
1050496		RUFF	148HB	R	100	██████	41
1050507		RUFF	148HB	R	100	██████	41
1050525		RUFF	148HB	N	100	██████	52
1050526		RUFF	148HB	N	100	██████	52
1050534		RUFF	148HB	N	100	██████	52
1067742		RUFF	148HB	N	100	██████	52
1094387		ICE METAL	88	N	100	██████	65
1063119		FERETTI	820	R	100	██████	65
1068754		LIM	023 RWD	N	100	██████	65

Cost: █████ Book Value: █████ Days Idle: █████

F1-Forward F2-Re-Start List F3-All Stores F10-Exit

F3 toggles between 'All Stores' and 'My Store'.

Figure 4- 7 Tire and Wheel Data Change Screen F3 key pressed

Another Way to Check for Tire or Wheel Availability

Some Tire & Wheel dealers input their tire size into the first description in Model Number Maintenance (the ITEMMENTS program) without any letters or special characters. When you do this, you will have to check tire availability lookups in GETWDATA the way the model number maintenance first description was keyed. See Figure 4-8.

Model Number Change		04/10/07	
UPC Code: █			
Model Number: T5BAB116000023		Commission Code: 2	
Description: 2357515		Vendor Number: 1	
BAB		Discontinued Indr: N	
First Received:		Serialized: T	
Average Cost: █	Last Cost: █	Reg Price: █	
Sale Price: █	MAP: █	MOP: █	
List Price: █		# Months For Dep:	
Misc Cost Usage: 1	Percent: █	Qty On Hand: 8	
Taxable:	Y Tax %: █	Use Profit Center: Y	
Equivalent:		Movie Inv Type: N	RTR: N
Sales Spiff: █		RTO Spiff: █	
RTR Monthly Prc: █		RTO Monthly Terms: 12	
Total Monthly Prc: █	Mntly: █	RTO Weekly Terms: 52	
Total Weekly Prc: █	Wkly: █	Quantity On Order: 0	
Cube Size:	Nbr of Pcs: 0	Date Order Due In: 2/15/07	
Days Out of Stock:	Furn Style:	Unit Weight:	
No Sale Discounts:			
G1 Account Nbrs:			
Key in or scan the UPC code or press return			
F5-Help		F7-Warranty	
F8-Prev		F10-Exit	

Figure 4- 8 Model Number Maintenance First Description Field

Checking Availability of a Tire within GETWDATA

To check for the availability of the tire with Get Wheel Data (the GETWDATA program), once you have the change screen up, and have keyed the tire item you want to check availability for, tab down to the "Tire #" field and enter the tire information with no special characters or letters since this is the way the data is input into the first description in model number maintenance (the ITEMMENTS program). Tab down and type in the first 'Tire #' field that is blank or if none are blank, type over the tire information and press the space bar to blank out any additional information on the 'Tire #' line and press the F1 key to check tire availability or you can press the F2 key to list available tire model numbers. See Figure 4-9.

Tire/Wheel Data Change

Model: CHEVY BLAZER
 Model Option: 4X2 2 DR.
 Make: CHEVY TRUCKS Year: 1995 Seq: 00

Tire 1: P205/75R15 S Inflation Front/Rear: 35 / 35 Width: 1
 Tire 2: 2057515 Inflation Front/Rear: 0 / 0 Width:
 Tire 3: Inflation Front/Rear: 0 / 0 Width:
 Tire 4: Inflation Front/Rear: 0 / 0 Width:
 Tire 5: Inflation Front/Rear: 0 / 0 Width:

Bolt Pattern: 5-120
 Wheel Diameter: 15.00
 Weight 1: 4450
 Weight 2: 0
 Torque 1: 95
 Torque 2:
 Fitment Notes:

Type in 2057515 and press the F1 key to check this tire availability by serial number.

Tire size 2 (F1 to check availability; F2 to list available model numbers)

6
00.50
0.00

F8-Prev

F10-Exit

Figure 4- 9 Check availability of a tire using the F2 function key

When you press the F1 key to check for available inventory for tire size, you will receive a screen similar to Figure 4-10.

Tire/Wheel Data Change

Available Inventory for Tire Size: 2057515

		---WEEKLY---		
SERIAL	NBR	STYLE	DESC	
1037801		GILLETTE		
1037802		GILLETTE		

S LOC PRICE #WEEKS
 R 2 52
 R 2 52

Cost: Book Value: Days Idle:

F1-Forward

F2-Re-Start List

F3-All Stores

F10-Exit

Figure 4-10 List available inventory for tire size using the F1 function key

When you press the F2 key to check for model numbers available for this tire size, you will receive a screen similar to Figure 4-11.

Tire/Wheel Data Change				
Model Numbers for Tire Size: 2057515				
MODEL NBR	STYLE DESC	CASH PRICE	---WEEKLY--- PRICE #WEEKS	
T5MED001517107	MEDALIST BFG	████████	██████	52
T5MON050517112	MONARCH	████████	██████	52
T5UNI130517121	UNIROYAL	████████	██████	52
T5WIN040517112	WINSTON	████████	██████	52
T5C0038984	COOPER SPECTRUM	████████	██████	52
T5MIC060517103	MICHELIN	████████	██████	52
T5GIL111517112	GILLETTE	████████	██████	52
T5UNI130517152	UNIROYAL	████████	██████	52
T5MAS001517106	MAST	████████	██████	52
T5C0001310	COOPER TRENDSETTER	████████	██████	52
T5KUM193000009	KUMHO 795	████████	██████	52
T5REP356099265	REPUBLIC	████████	██████	52

F1-Forward **F2**-Re-Start List **F10**-Exit

Figure 4-11 List available model numbers for tire size using the F2 function key

Press the F8 key till you back out to a menu when you are done.

Checking Availability of a Wheel within GETWDATA

To check availability of a wheel, you tab down to the "Wheel Diameter" field, leave the field alone or change the wheel diameter measurement and utilize the function keys listed at the bottom of the screen: F3-check wheels available, F4- check wheels available with this bolt pattern, F5- list available model #'s, F6- list available model #'s w/this bolt pattern. See Figure 4-12 for an example screen before pressing the F3 key to check wheels available.

Tire/Wheel Data Change

Model: CHEVY BLAZER
 Model Option: 4X2 2 DR.
 Make: CHEVY TRUCKS Year: 1995 Seq: 00

Tire 1: P205/75R15 S Inflation Front/Rear: 35 / 35 Width: 1
 Tire 2: Inflation Front/Rear: 0 / 0 Width:
 Tire 3: Inflation Front/Rear: 0 / 0 Width:
 Tire 4: Inflation Fr dth:
 Tire 5: Inflation Fr dth:

Bolt Pattern: 5-120.7MM
 Wheel Diameter: 17.00 Wheel Width:
 Weight 1: 4450
 Weight 2: 0
 Torque 1: 95
 Torque 2:

Fitment Notes:
 (F3 check wheels available; F4 check wheels with this bolt pattern available)
 (F5 list available model #'s; F6 list available model #'s w/this bolt pattern)

F8-Prev F10-Exit

**In this example,
 changed wheel
 diameter from 15 to 17
 for the wheel
 availability lookup and
 pressed the F3 key.**

Figure 4-12 List available model numbers for wheel size using the F3 function key

See Figure 4-13 for a wheel availability lookup example using F3-check wheels available (returns list in serial number order).

Tire/Wheel Data Change

Available 17.00 Wheels for Bolt Pattern 5-120.7MM Offset
 ---WEEKLY---

SERIAL	NBR	WIDTH	DESC	FINISH	STYLE	S	LOC	PRICE	#WEEKS
1019966		7.5	LIMITED 702			R	5		30
1019967		7.5	LIMITED 702			R	5		30
1019968		7.5	LIMITED 702			R	5		30
1019969		7.5	LIMITED 702			R	5		30
1027329		8	CRAGAR 841			R	2		61
1031649		8.5	ICE METAL 885			R	4		56
1031650		8.5	ICE METAL 885			R	4		56
1031651		8.5	ICE METAL 885			R	4		56
1031652		8.5	ICE METAL 885			R	4		56

Cost: Book Value: Days Idle:

F1-Forward F2-Re-Start List F3-All Stores F10-Exit

Figure 4-13 Check availability of a wheel using the F3 key

To check availability of a wheel taking the bolt pattern into consideration use the F4 key to check wheel availability with this bolt pattern (returns list in highest priced item to lowest priced item order) or use the F5 key to list available model #'s (returns list in model number order) or use the F6 key to list available model #'s with this bolt pattern.

Press the F8 key till you back out to a menu when you are done.

Chapter 5 - Adding Vehicle Information for a Customer – RCUSTMNT

In the Customer Maintenance screen, you can collect vehicle information to identify the vehicle that the tire & wheel merchandise will be residing on. This is important in cases of repossession or litigation.

To add this information to an existing customer or add this information to a new customer record, select the Add/Change Customer option off your Customer Menu or press the F10 key off any menu and at the command line prompt type in RCUSTMNT.

Within the customer record, press the F7-Car Info function key. See Figure 5-1.

Customer Change 02/15/07

Customer/Or: SMITH, BETTY Acct#: 10002687
Company Name:
Contact Name:
Address: 1419 PEG LANE
Address Line 2:
Zip/City/State: 55555-0000 ANYTOWN TX Map Code:
Home Phone Nbr: (555)555-5555 Work Phone Nbr: (555)555-5555 Ext:
Cell Phone Nbr: Pager Phone Nbr:
Fax Phone Nbr: Birth Date: 9/06/1950 Marketing Info
SSAN: 000-00-0001 Drivers License Nbr: 1
Taxable?: Y Tax Codes Bill To Number:
Tax Number:
Charge Cust: Y Retail Discount Level:
Credit Limit: 0 Default Retail Pmt Form:
Status Flag: Default: Salesperson/Acct Mgr:
Customer Type: RTO Recv:
Email Address:
Bank/CC Info: 00/00
Default PO Nbr: Best Time to Call:
Enter the customer's last name or leave blank for Company Name

F1-References F2-Employer F3-Landlord F4-2nd Cust F6-Comment F7-Car Info

Figure 5- 1 Customer Maintenance Record F7-Car Info Function

Customer Change		02/28/07
Customer/Or: SMITH	, BETTY	Acct#: 10002687
Company Name:		
Contact Name:		
Address: 1419 P	Car Information	
Address Line 2:		
Zip/City/State: 55555-	License: AAA111	
Home Phone Nbr: (555)5	VIN Nbr: A123456789123456789A12345	
Cell Phone Nbr:	Year: 2006	
Fax Phone Nbr:	Make: FORD	
SSAN: 000-00	Model: MUSTANG	
Taxable?: Y	Desc: GT	
Tax Number:		
Charge Cust: Y	Lien: AMERICAN BANK	
Credit Limit:	Phone #: (555)555-5555	
Status Flag:	Pmt Amt: 600.00 per M	
Customer Type:	Purchase Date: 2/01/07	
Email Address:		
Bank/CC Info:		
Default PO Nbr:		
Best Time to Call:		
License Plate Number		
<div> <div>F8-Backout</div> <div>F9-Second Page</div> <div>F10-Exit</div> <div>ENTER-Next Field</div> </div>		

Figure 5- 2 Adding Vehicle Information to a Customer Record

See Figure 5-2 for fields that need to be updated.

NOTE: You can capture information on up to two different vehicles for this customer record.

LICENSE License plate number of the vehicle the tires & wheels will reside on for this customer.

VIN NBR Vehicle identification number of the vehicle the tires & wheels will reside on for this customer.

YEAR Year of the vehicle.

MAKE Make of the vehicle.

MODEL Vehicle model.

DESCRIPTION TA description of the vehicle.

LIEN The vehicle's lien holder (who is financing the car).

PHONE # The lien holder's phone number.

PMT AMT The payment amount the customer is making on the vehicle the tires & wheels will reside on.

PER How often the payment amount is paid: (W)eekly
(B)i-weekly
(M)onthly
(S)emi-Monthly
(Y)early

PURCHASE DATE The date the car was purchased by the customer.

Once the vehicle information is added or changed on the first vehicle information capture screen, press the F9 key to accept the updates. The second car information screen for this customer will appear. It may or may not have data in it or you may need to add or change data on this screen instead; this depends on if vehicle information is being captured for two vehicles for this customer. Check with your management team to determine how your company uses the two car information data capture screens and if they have any standards for adding or changing information on these two screens.

Chapter 6 - Deposits on Tires & Wheels

Taking a Deposit for Tires & Wheels

In the Take Payment (RP) screen, you are now allowed to take a credit receivable and apply it to a customer's account without having to open an agreement.

For example, you take the deposit money from a customer for a set of wheels and apply it to their account; then you order the wheels and when the wheels come in then set up the agreement and apply the deposit money to the agreement.

On the Take Payments (RP) screen, you will bring up the screen for the customer and press the F9 key. See Figure 6-1.

Customer Information:
 Name: SMITH, TOM Acct#: 10006211 H Ph: (555)555-5555
 Add: 832 E MEMORIAL BLVD BTTC: W Ph: (555)555-5555
 City: ANYTOWN TX 55555 PayDay:
 Comment:

Ticket#	Seq	Bal	#P	Pmt	Amt	Other	Late	Grp	Esp	Tax	Tot	Due	Due	Date
<div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;"> Press F9 to get to the amount tendered field. </div>														

Summary:
 Length Terms Total Charge 0.00 0.00 Due 0.00
 Enter the number of payments customer is making or F5 for help
 F1-CustChg F2-Payoff F3-ShowTic/BadChk F4-Hist F6-Comment F7-Date/Amt F8-Back

Figure 6- 1 Take Payment (RP) Screen

At the amount tendered field, you enter the amount of money for the deposit. Select R to apply it to this customer's receivables. See Figure 6-2.

Name: SMITH, TOM Acct#: 10006211 H Ph: (555)555-5555
 Add: 832 E MEMORIAL BLVD BTTC: W Ph: (555)555-5555
 City: ANYTOWN TX 55555 PayDay:
 Comment:

Ticket#	Seq	Bal	#P	Pmt	Amt	Other	Late	Grp	Esp	Tax	Tot	Due	Due	Date
Total Due: 0.00 Amt Tendered: 50.00 Change: 0.00 Pmt Form: Amt Greater Than Amt Due; Enter "C" to Calc Change or "R" to Credit Receivables F8-Back Out F4-2nd Pmt Form Mode Cmd-Exit Pgm														

Figure 6- 2 Take Payment (RP) Screen Amount Tendered Credit Receivables

Enter the appropriate payment form to apply the deposit money to.

Once you are ready to accept the deposit, at the "Any More Changes:" prompt, press the ENTER key to accept the default of N for no. The receipt will print. See Figure 6-3.

```

Name: SMITH , TOM Acct#: 10006211 H Ph: (555)555-5555
Add: 832 E MEMORIAL BLVD BTTC: W Ph: (555)555-5555
City: ANYTOWN TX 55555 PayDay:
Comment:

Ticket# Seq Bal #P Pmt Amt Other Late Grp Esp Tax Tot Due Due Date

Total Due: 0.00 Amt Tendered: 50.00 Change: 0.00 Pmt Form: 1
Any More Changes? N Receivable: 50.00-
F8-Back Out CMD-Exit Program
    
```

Figure 6- 3 Take Payment (RP) Screen Pmt Form Any More Changes prompt

If you get the “Reprint this receipt” prompt, enter Y to reprint this receipt if you need to. If you do not need anymore receipts, press ENTER to accept the default of N for no and you will be taken back to the Customer Maintenance screen to take a payment for another customer. See Figure 6-4.

```

Name: SMITH , TOM Acct#: 10006211 H Ph: (555)555-5555
Add: 832 E MEMORIAL BLVD BTTC: W Ph: (555)555-5555
City: ANYTOWN TX 55555 PayDay:
Comment:

Ticket# Seq Bal #P Pmt Amt Other Late Grp Esp Tax Tot Due Due Date

Total Due: 0.00 Amt Tendered: 50.00 Change: 0.00 Pmt Form: 1
Reprint this receipt: N
F8-Back Out CMD-Exit Program
    
```

Figure 6- 4 Take Payment (RP) Screen Reprint this receipt prompt

Applying a Deposit to a Tire & Wheel Agreement

To apply the deposit to the agreement once the tires and/or wheels have come in and have been received into the RSSS system, when you create the new agreement using the NEW program, you can apply the customer's receivable to the agreement then.

New Agreement Add								04/03/07			
Customer Name: SMITH				, TOM		Acct#: 10006211					
Rate Of Pmt:		41.32		Rate Of Grp:		3.50		Rate Of ESP:		0.00	
Rate Of Tax:				Ttl Reg Due:		44.82		Next Pmt Due:			
Agreement Amt:		3,222.96		Agreement Bal:		3,222.96		Balloon Pmt:			
Delivery Amt:				1st Pmt Amt:		41.32		GRP/ESP Amt:			
Deposit Amt:				Proc Fee:		10.00		Tax Amt:			
Total Due:		51.32		Pmt 1:		1/ 1.32		Pmt 2:		/	
Pmt Terms: W		78 Wks		Amt Received:				Change Due:		0.00	
Serial Nbr		Pmt Amt		Spiff		ESP Amt		Serial Nbr		Pmt Amt	
1038989		10.33						1038990		10.33	
1038991		10.33						1038992		10.33	
<p>Customer has a receivable of: 50.00-</p> <p>Method of paying (ENTER 99 for a list of forms)</p>											
F3-Calc Amt/Date				F4-Calc Date/Amt				F5-Help		F8-Backout	
						F10-Exit					

Figure 6- 5 Applying deposit to a new agreement

Reversing a Deposit taken on Tires & Wheels

To reverse a deposit for tires & wheels in the Take Payment (RP) screen, enter the negative amount of the deposit in the amount tendered field. See Figure 6-6.

Name: SMITH, TOM Acct#: 10006211 H Ph: (555)555-5555
 Add: 832 E MEMORIAL BLVD BTTC: W Ph: (555)555-5555
 City: ANYTOWN TX 55555 PayDay:
 Comment:

Ticket#	Seq	Bal	#P	Pmt	Amt	Other	Late	Grp	Esp	Tax	Tot	Due	Due	Date
<p style="text-align: center;">↓</p> <p> Total Due: 50.00- Amt Tendered: -50.00 Change: 0.00 Pmt Form: Enter the amount customer is paying F8-Back Out F4-2nd Pmt Form Mode Cmd-Exit Pgm </p>														

Figure 6- 6 Reversing the deposit for Tire & Wheel amt tendered

Next enter the refund payment form. See Figure 6-7.

Name: SMITH, TOM Acct#: 10006211 H Ph: (555)555-5555
 Add: 832 E MEMORIAL BLVD BTTC: W Ph: (555)555-5555
 City: ANYTOWN TX 55555 PayDay:
 Comment:

Ticket#	Seq	Bal	#P	Pmt	Amt	Other	Late	Grp	Esp	Tax	Tot	Due	Due	Date
<p> Total Due: 50.00- Amt Tendered: 50.00- Change: 0.00 Pmt Form: 1-Cash,2-Ck,3-Money O,4-Credit Card 5-NonCash Ref,6-Cash Ref 7-Debit Card 8-FreePmt,10-Field Cash,11-Field-ck,12-Field-Money Order,14-Early Buyout </p>														

Figure 6- 7 Reversing the deposit for Tire & Wheel payment form

Press the F9 key to complete the transaction. See Figure 6-8.

```

Name: SMITH, TOM Acct#: 10006211 H Ph: (555)555-5555
Add: 832 E MEMORIAL BLVD BTTC: W Ph: (555)555-5555
City: ANYTOWN TX 55555 PayDay:
Comment:

Ticket# Seq Bal #P Pmt Amt Other Late Grp Esp Tax Tot Due Due Date

Total Due: 50.00- Amt Tendered: 50.00- Change: 0.00 Pmt Form: 6
Any More Changes? N
F8-Back Out CMD-Exit Program

```

Figure 6- 8 Reversing the deposit for Tire & Wheel payment form

Press the ENTER key at the "Any More Changes" prompt to accept the default of N for no. You will then be prompted to "Reprint the Receipt". Press ENTER to accept the default of N at this prompt once you have the amount of receipts you need. You will be returned to the Customer Maintenance screen.

Chapter 7 - The Tire & Wheel Payoff Screen – RP(F2)

There are two features in the T&W payoff screen enhancement:

- 1) Same as Cash Payoff Line displays on the Payoff Screen.
- 2) Special Payoff Receivable Amount comment line now displayed on the Payoff Screen.

To get into the payoff screen, you will need to be in the Take Payments Screen (RP) for that customer and highlight the line for the tire or wheel agreement the customer is going to payoff (or is asking for the payoff information on) and press the F2-Payoff function key. You will see a screen similar to Figure 7-1 for the payoff screen.

The "120 Day Cash Price Is: \$\$\$\$\$\$ Expires: MM/DD/YY" line gives you the actual 120 cash payoff and the expiration date for that cash payoff.

The "120 Day Payoff Is: \$\$\$\$ line is the actual payoff.

The "Payoff Figured 120 DAY OPTION Is: \$\$\$\$\$" tells you how the payoff is figured, if it is 120 days as seen in Figure 7-1 or if it is figured as a percentage of the balance as seen in Figure 7-2. Once the options are over, the system reverts back to the regular payoff method.

Rental Payoff Amounts For: XXXXXXXXXX		Tick XXXXXX
→	120 Day Cash Price Is:	442.00 Expires: 6/07/07
	Less Pmts Made:	37.14
→	120 Day Payoff Is:	404.86
	Plus Late Amt:	0.00
	Plus GRP/ESP Amt:	0.00
	Plus Tax Amt:	28.34
→	Payoff Figured 120 DAY OPTION Is:	433.20
***** Customer has a CREDIT receivable amt of:		4.99 *****
Number Of Payments Left:		15.57
Enter "CLOSE" to Close Ticket or Press Return To Continue: _____		
Press F5 for Help		

Figure 7- 1 Payoff Screen for Same as Cash Option

Rental Payoff Amounts For: XXXXXXXXXX		Tick XXXXXX
Agreement Balance Is:	718.86	
Less Past Due Amt:	148.00	
Discountable Agreement Balance:	570.86	←
Discountable Agreement Balance - 20.000 % Is:	456.69	←
Plus Past Due/Late Charges Amt:	153.00	
Plus GRP/ESP Amt:	0.00	
Plus Tax Amt:	42.68	
→ Payoff Figured PERCENT OF BALANCE Is:	652.37	
***** Customer has a CREDIT receivable amt of:	88.30	*****
Number Of Payments Left:	19.43	
Total Selling Price:	920.00	
Enter "CLOSE" to Close Ticket or Press Return To Continue: _____		
Press F5 for Help		

Figure 7- 2 Payoff Screen for Percent of Balance Option

The "***** Customer has a CREDIT receivable amt of: ##### *****" line in Figure 7-3 is just a comment line and is not calculated into the payoff figure. If you have a tire agreement and a separate wheel agreement, the receivable may display on both agreements. Not having the receivable within the payoff calculation gives you the flexibility to apply the receivable amount to whichever agreement your company or in some cases where the customer wants to apply it to whether they are paying off both agreements at the same time (sometimes referred to as a package) or just applying it to one agreement preferably the tire agreement.

Rental Payoff Amounts For: XXXXXXXXXX		Tick XXXXXX
120 Day Cash Price Is:	1400.00	Expires: 4/07/07
Less Pmts Made:	344.00	
120 Day Payoff Is:	1,056.00	
Plus Late Amt:	5.00	
Plus GRP/ESP Amt:	10.00	
Plus Tax Amt:	74.97	
Payoff Figured 120 DAY OPTION Is:	1,145.97	
***** Customer has a CREDIT receivable amt of: 65.12 *****		
Number Of Payments Left:	70.00	
Enter "CLOSE" to Close Ticket or Press Return To Continue: █ _____		
Press F5 for Help		

Figure 7- 3 Payoff Screen Receivable Line

Note: The Payoff Control Method has to be set to "5" in Payoff Control.

Chapter 8 - List By Car – LSTBYCAR Program

The List By Car Program is used to list a customer's car information. This feature can come in handy for collections.

To get into List By Car, at any menu screen within the RSSS system, press the F10 key and at the command line prompt type in LSTBYCAR. See Figure 8-1.

The screenshot shows a terminal window titled "RTO Store Menu". The header bar contains "1 TW 11.5 DATA" and "10/28/05 3:48 pm". The main area lists various functions in two columns:

Clock In & Out	T
On-Screen Collections	TICKDUE
Take Payments	RP
TAke Payments On Closed Agrmnts	CRP
CHange An Agreement	RTOCSMNT
CLOSE An Agreement	RTOCLOSE
Inquire On Closed Agreements	CLOSEINQ
ChaNge Customer/Add References	RCUSTMNT
InVentory Functions	INVFUNC
Post Bank Deposit/Petty Cash	SUMEODS
PoSSt/Refund A Retail Sale	SALE
Reports	MENUR2R

Below the list, the text "You have mail!" is displayed. At the bottom, a command prompt reads "Input the module that you would like to execute:". A callout box with the text "Type in LSTBYCAR here" has an arrow pointing to the command prompt area, which is also circled.

Figure 8- 1 RTO Store Menu Screen command prompt

List Customer's By Car Information		10/28/05
License Number: █	OR VIN Number:	
Acct Nbr	Name	License Nbr Vin Number
Enter the License Plate Number OR VIN Number to search by		
F8--Menu		

Figure 8- 2 List Customer's By Car Information

On the screen in Figure 8-2, you can list the customer's car information based on license plate number or VIN number or press the ENTER key to get a list that you can page through to find the information.

LICENSE NUMBER OR VIN NUMBER Enter the License Plate Number OR VIN Number to search by. Press enter to list all customers on file. You may enter a partial license number or VIN number and a selection window starting with that license number or VIN number will display where you can select the customer from. You may use the F1-Next key to page forward to select the customer you want to list car information on.

ACCT NBR Customer account number will display.

NAME Customer name will display last name and first name.

LICENSE NBR License number associated with the customer's vehicle will display.

VIN NUMBER Vehicle identification number of the customer's vehicle will display.

Press the F8 key twice to return to a menu when you are done.

Chapter 9 – Report Screen Changes for Deposits

Payment Screen Change for Tire & Wheel to report on the taking of deposits without opening an agreement

The payments screen required a default change to include these credit receivables payments. The field “STARTING AGMT/CONT DATE” has now been blanked out for this enhancement and needs to be blanked out to include the deposits that do not have an open agreement associated with them. See Figure 9-1.

The screenshot displays the 'PAYMENTS REPORT' screen with the following options and values:

- WANT TOTALS ONLY: N
- WANT PRODUCT CODE REPORT: N
- SELECT CUSTOMER TYPES: N
- USE TAX CODES AS STORE NUMBERS: N
- ONLY PMTS FOR OTHER STORES: N
- SELECT BY LOC OR LOC GROUPS: N
- PRINT MISC FEE SUMMARY: N
- SORT BY LOCATION: Y
- STARTING PAYMENT DATE: 12/01/06
- ENDING DATE: 12/01/06
- STARTING AGMT/CONT DATE:**
- ENDING DATE: 12/31/79
- SELECT BY: N
- SORT BY SALESMAN/ACCT MGR: N
- SUMMARIZE BY ZIP CODE: N
- LATE PAYMENTS ONLY REPORT: N
- TRANSACTIONS BY TIME REPORT: N
- CALCULATE COMMISSIONS: N
- SELECT BY ZIP CODE: N
- SELECT A RANGE OF RECEIPT NBR: N
- EXCEPTION REPORT: N
- ONLY PMTS ON BOOKS OVER A DATE: N
- GRP CUSTOMERS ONLY: N
- TYPE PMTS: 1
- ONLY RECEIPT NUMBER GAPS: N
- RMS WANTED: 0 0 0
- T/BAL CHGS: N
- ONLY RTG RECV PMTS: N

A callout box points to the 'STARTING AGMT/CONT DATE' field with the text: "The starting agmt/contract date is now blanked out for this enhancement."

Figure 9- 1 Payments Report Screen (PMTS) default field change

Print RTO Receivables Screen Change for Tire & Wheel to report on taking deposits without opening an agreement

The Print RTO Receivables (RTORECVP) screen and report were also modified to be able to select and report customers that had a credit receivable without an open agreement. Location must be a "0" (zero) when running this report to see this data. See Figure 9-2.

The screenshot displays the 'Print RTO Receivables' screen. At the top, the title 'Print RTO Receivables' is centered. Below it, the following fields are visible: 'Loc: 0', 'Cust Type:', 'Totals Only: N', 'Less or Greater: L', and 'Amount: 999999.99'. The field 'W/O Open Agmt: N' is highlighted with a red oval. At the bottom of the screen, there is a button labeled 'Only Customers Without an Open Agreement'.

Figure 9- 2 Payments Report Screen (PMTS) default field change

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